

Southern Pacific Historical & Technical Society 1523 Howard Access Road, Suite A Upland, CA 91786-2582

October 24, 2012

Mr. Jerry Bashin Access Control Security 18317 Napa Street Northridge, CA 91325

Dear Mr. Bashin,

On behalf of the members of the Southern Pacific Historical & Technical Society, I would like to thank you for the courtesy and professionalism your company showed during our recent annual meeting in Ventura from October 10-13, 2012. Your company did a great job providing security service in the form of a two-man guard service which protected our vendor room and our contest room. The guards were always courteous and friendly to my staff and the attendees. Since I saw the same guards over the course of three days, I didn't have to explain the job to them after the first day. On several occasions, they helped us by making us aware of minor issues such as the vendor room not being opened on time by the hotel. This made our life easier by being made aware of the issue before I had angry vendors and attendees. Please congratulate your staff for a job well done.

Thank you for providing such great service.

Respectfully,

David Coscia

SPH&TS

2012 Ventura Co-chairperson Member of the Board of Directors